

Professional Standards Suite (PSS)

How Battle Creek PD simplified professional standards operations with a fully-integrated suite

Battle Creek PD, MI
CASE STUDY



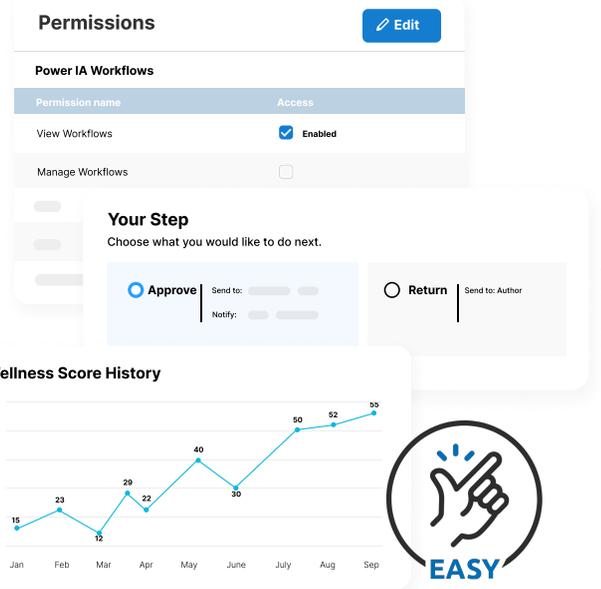
CHALLENGE ONE

Battle Creek's old software was so complicated, officers and investigators had to use a cheat sheet to translate coded field names. It was frustrating, time-consuming, and caused a lot of errors on cases and reports.

✓ OUTCOME

Officers asked "That's it?" after PSS training

The software is so easy to learn, teams were fully onboarded in one short training. With clear fields and easy workflows, officers intuitively knew what to do next.



Simple, easy-to-use software



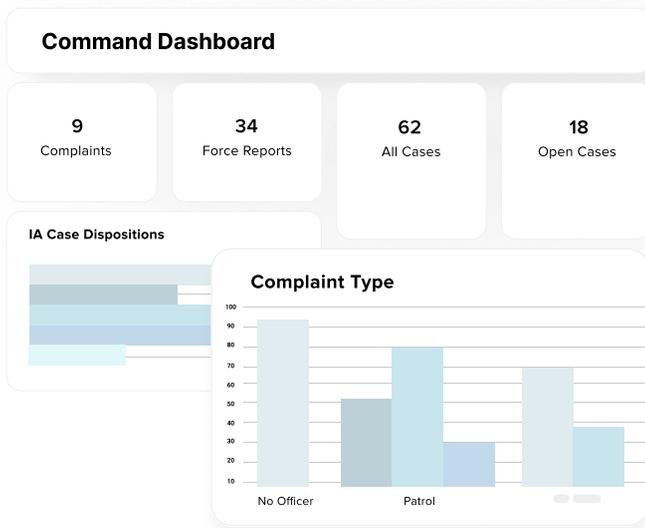
CHALLENGE TWO

Managing use of force reports, internal affairs cases, and early warnings was all done in different, inconsistent systems that didn't look the same or work together.

✓ OUTCOME

Seamless login saves time

With one login, Battle Creek can manage officers' action reports, investigate cases, and identify when officers need support from one place. No more logging in and out.



One seamless login

“The workflows in PSS are so much better because everything is tracked right there in the program and you're not missing steps.”

Lieutenant Todd Elliott
Battle Creek Police Department, MI

About the Professional Standards Suite

A fully-integrated suite of three products – action and force reporting, internal affairs case management, and wellness-forward early intervention.

PowerDMS
by NEOGOV